



Financial Assistance Policy – Plain Language Summary

Who is eligible?

Low-income uninsured and underinsured patients who meet income qualifications may be eligible for financial assistance. The Financial Assistance Policy (FAP) applies only to services billed by Levi Hospital. Other services which are separately billed by other providers, such as physicians, are not eligible under FAP. The financial need will be determined by reviewing, among other items, an individual's household income, assets, family size, expenses, and medical needs. If eligible, patient services will be free of charge.

How to apply:

Patients requesting financial assistance must complete an application form and provide supporting documentation. Patients must have filed for Medicaid first to be eligible for financial assistance. The complete FAP and application form is available through any of the following:

- In person – Levi Hospital Business Office or Admissions at 300 Prospect Avenue, Hot Springs
- In writing – Levi Hospital Business Office, 300 Prospect Avenue, Hot Springs, AR 71901
- Website – www.levihospital.com Patients and Visitors > Financial Assistance

Questions regarding the application form or the FAP may be answered by the Business Office at 501-622-3454. Translations of the FAP, the application form, and this plain language summary are available in Spanish. For other languages, translation assistance may be available upon request.